

How to Boost Student Services with an Integrated Cloud-Based System

December 9, 2010

Moderated by Linda Briggs
contributing editor
Campus Technology

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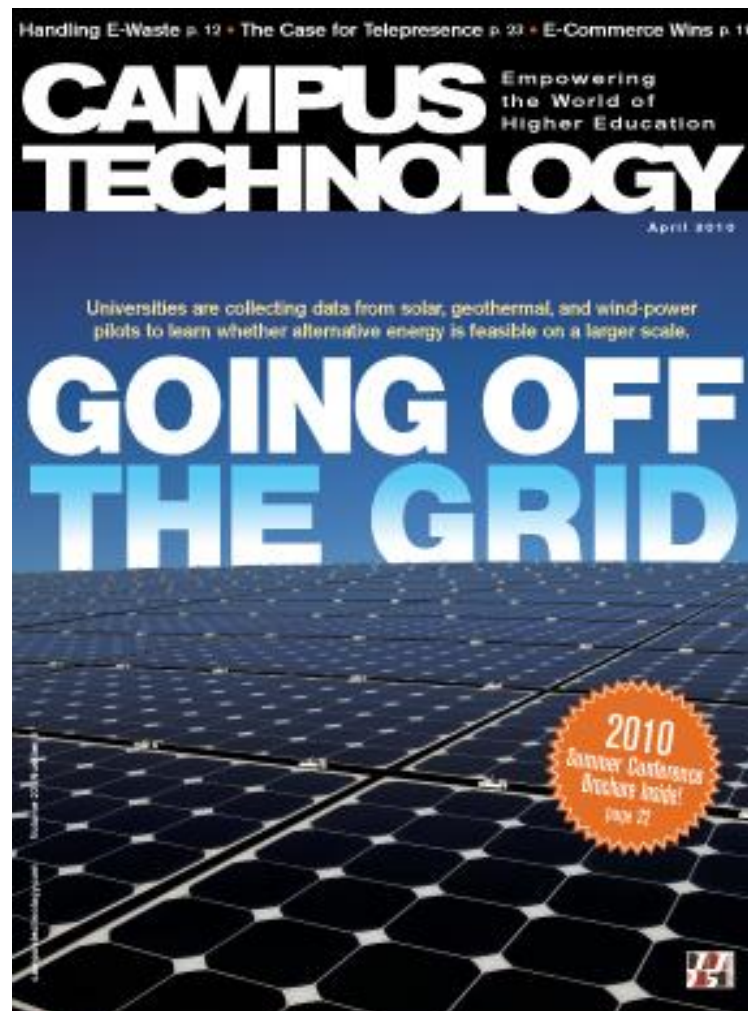
- **Introduction**
- **Case study: Yukon College**
- **Q&A session and conclusion**

**Michel Barwell, manager of computing services,
Yukon College**

**Linda Briggs, contributing editor,
Campus Technology**

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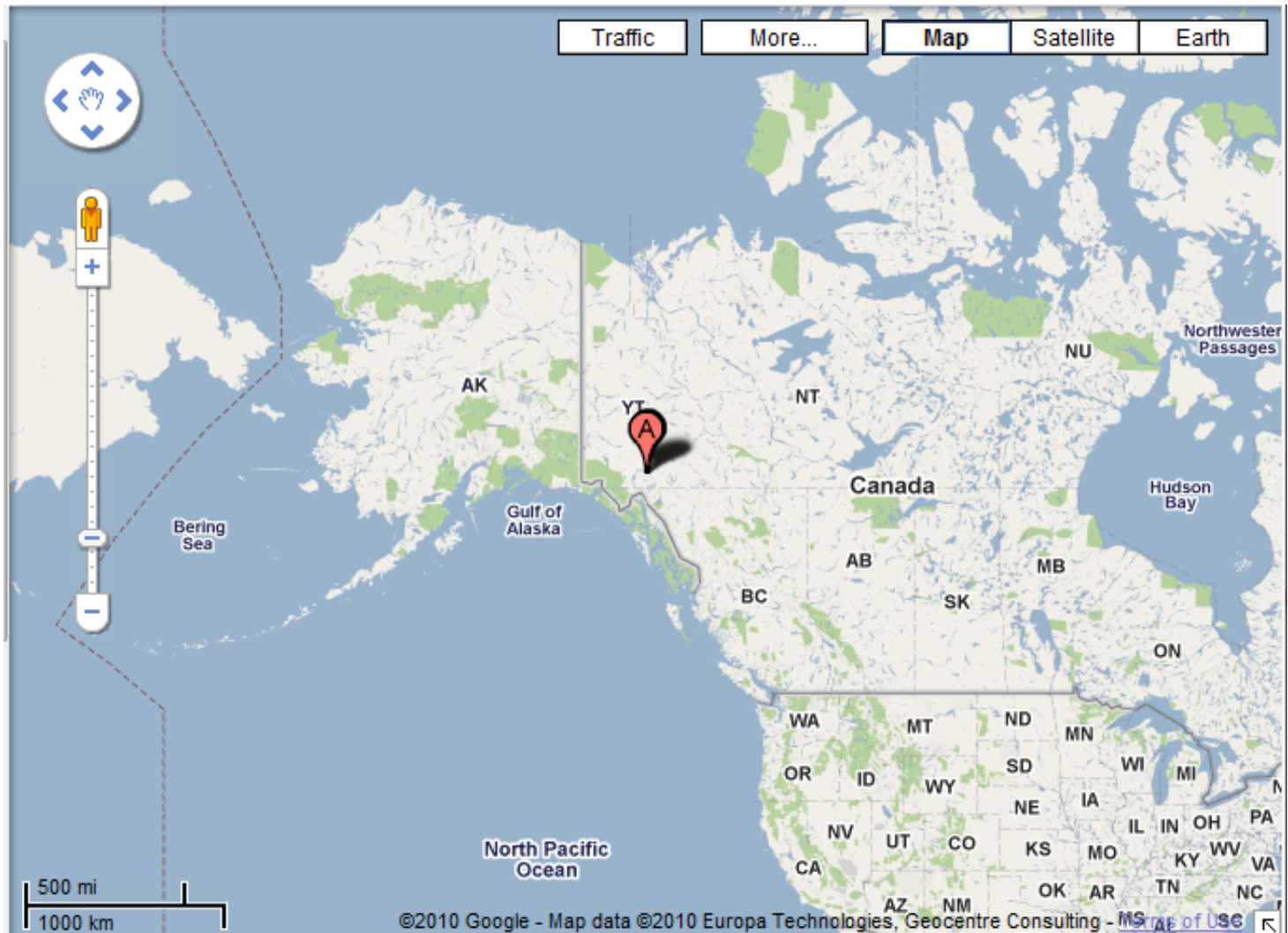
Case Study: Yukon College

Michel Barwell, manager of computing services,
Yukon College

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- **Community college based in Whitehorse, Yukon**
- **Located in the Canadian territory of Yukon**
- **Established in early 1980s for vocational training**
- **Now offers several full degrees**
- **Majority of students seek 2-year degrees**
- **14 campuses throughout territory**
- **500 FTEs; another 1,000 part-time**
- **About 300 courses currently; online, F2F, hybrid**

Where is Yukon College?



Dashboard @ MyYC > Dashboard

Yukon College { MyYC COLLEGE }

Dashboard Personal Tools YC Alerts Banner Self-Service

Log Out Support Help

MyYC > Dashboard • Current Log In : Wed, 01 Dec, 2010 11:11 AM PST. • Last Log In : Wed, 27 Oct, 2010 11:48 AM PDT.

Dashboard New Tab

Personal Tools

- E-mail New E-mail
- Calendars
- Tasks
- Address Book
- My Files
- My Web Pages
- Bookmarks
- Photo Albums
- Blog
- Profile

Important YC Links (2 Items)

- Banner Student Log-in
- YC Library

Campus Announcements

- Using your Student Training Allowance to pay your tuition?
- Registration for All Programs Opens Dec. 6 at 9 am!
- Western Canada 2010 Education Fair
- Free Soccer Skills and Drills for Yukon College Women

What's Happening

Wednesday, December 1

Bouldering Wall
 12:00PM - 1:00PM
 Where: North side of the gymnasium

Drop in to the Yukon College gymnasium to try your climbing skills on the brand new bouldering wall! This event is free.

[Like](#)

Snowshoeing
 12:00PM - 1:00PM
 Where: Meet in Student Services

Head outside for some fresh air and physical activity. Snowshoes are available for participants. Weather permitting.

The screenshot shows the MyYC College dashboard interface. At the top, there's a navigation bar with 'Yukon College' and 'MyYC COLLEGE' branding. Below this, a menu includes 'Dashboard', 'Personal Tools', 'YC Alerts', and 'Banner Self-Service'. The main content area is divided into several sections:

- Personal Tools:** A sidebar on the left containing icons for E-mail (with a 'New E-mail' notification), Calendars, Tasks, Address Book, My Files, My Web Pages, Bookmarks, Photo Albums, Blog, and Profile.
- Important YC Links:** A section with two items: 'Banner Student Log-in' and 'YC Library'.
- Campus Announcements:** A central box containing four bullet points:
 - Using your Student Training Allowance to pay your tuition
 - Registration for All Programs Opens Dec. 6 at 9 am!
 - Western Canada 2010 Education Fair
 - Free Soccer Skills and Drills for Yukon College Women
- CruiserAlert Overlay:** A large grey box in the center-right with the title 'CruiserAlert is now available at Yukon College'. The text inside says: 'You will be able to receive important alerts on your mobile devices. Go to the Cruiser Alert Tab to subscribe.' Below this text are three buttons: 'Set up my Mobile Profile now', 'Remind me later', and 'I am not interested'.
- Right Sidebar:** Contains a 'What's Happening' section for 'Wednesday, December 1'. It lists two events: 'Bouldering Wall' (12:00PM - 1:00PM) and 'Snowshoeing' (12:00PM - 1:00PM). There is also a 'Like' button and a 'Facebook' icon.

- **CampusCruiser PORTAL**
 - Rolled out in 2010
 - Integrated with SunGard Banner
 - Student email moved to PORTAL in Fall 2010
- **CampusCruiser EVAL and ALERT**
 - Since 2010; 80 percent of students in system
- **CampusCruiser LMS**
 - Starting to move courses now
 - Goal: 100% of courses in system by June 2012

- **Different interfaces**
 - Various campuses offered different online experiences
- **Logging on**
 - Too many different user names and passwords needed
- **Small support staff**
 - Few staff members, lots of servers to support
- **Diverse LMS solutions in use**
 - Instructors using Moodle, own web sites
- **Emergency contact**
 - Needed method to contact students if necessary

- **Why CampusCruiser?**

- Looked at WebCT, Angel, Moodle for LMS
- “Stumbled on” CampusCruiser suite

- **Likes**

- Consistency across systems
- Consolidate courses in one LMS
- Features, functionality, and comprehensive tool sets
- Cost-effective, integrated system, one platform / appearance
- Single sign-on
- Off-site hosting in the cloud

- **Began with PORTAL in 2010**
- **Followed with ALERT**
- **PORTAL integration with SunGard**
 - Banner used for 10+ yrs. for all backend systems
 - SIS, accounting integration with CampusCruiser
 - CampusCruiser helped with Banner integration
- **Single sign-on now in place**
- **ALERT: Emergency system quickly in place**
- **Privacy issue addressed, solved**

- **Gradually moving courses into CampusCruiser LMS**
 - Some courses on web sites, in Moodle
 - Some not in system at all: Word documents
 - Moving 2 courses in January as pilot
 - Working with instructional designer
 - Course-by-course move working closely with faculty
- **Goal: At least some of all 300 courses in system by Fall 2011**
- **Goal: Fully implemented LMS by June 2012**

- **CampusCruiser provides**
 - Single sign-on for students, faculty, staff
 - Integration with SunGard
 - Integrated emergency contact system
 - Hosted solution saves money
 - Same online experience anywhere
 - Can customize PORTAL to deliver specific information to one campus
 - Daily staff support time spent on CampusCruiser products : 5 minutes

- **Hosted solution saves overworked staff**
 - Already supporting Banner, 40 servers, 1,000 workstations
- **CampusCruiser integration with Banner**
- **No need to purchase separate portal, LMS, alert systems**
- **Support time minimal**
 - Time spent daily on CampusCruiser products : 5 minutes
- **More anticipated savings ahead**

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Q&A Session and Conclusion

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- **Jill Ferrie, Senior Academic Concierge, connects higher ed institutes with learning technology to meet their educational goals. She has experience as:**
 - Educational consultant
 - Instructional designer and curriculum developer
 - Administrator, distance learning
 - Instructor, higher education (online & f-2-f)
- **Contact Jill to talk shop or schedule a demo:**
 - Call: 877.450.9482 ext 140
 - Email: jferrie@campuscruiser.com
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